

PAY YOUR RENT BY TELEPHONE

In addition to the online rent payment option, HOC is offering residents living in HOC managed units the option to pay their rent over the telephone. To pay rent by phone, you will need:

- Your tenant number
- Your lease number
- The routing number for your bank
- Your checking account number

Once your payment has been accepted, you will receive a confirmation number.

All rental policies remain in effect. As always, rent payments are due on the 1st of each month. After the 10th of each month, additional fees will apply.

To pay your rent over the phone, call 1-866-804-2894.

For assistance, comments or questions, residents can contact Resident Accounting by phone at (240) 773-9346 or via e-mail: payexpressinquiries@hocmc.org.

NOTE:

- 1) Residents scheduled for eviction should contact Resident Accounting at (240) 773-9346 for instructions before making a payment online or by phone.**
- 2) This service is available only to those who pay their rent directly to HOC. Therefore, it is not available to most HCV participants.